



## Verified By Visa



### What is Verified by Visa (VBV)?

Verified by Visa is a new method for additional safety when you transact online. Adding a password to your existing card, Verified by Visa ensures that only you can use your Visa card online. It's easy to use, and it's free.

### How does VBV work?

Verified by Visa provides you with a password to protect your online transactions

### How do you transact online using VBV?

Here are the steps:

- Select the goods and/or services you want from an online store and proceed to the payment/checkout page.
- Enter your Barclaycard number and other details.
- Barclaycard initiates a Verified by Visa pop-up window on your computer screen.
- Authenticate yourself by entering your date of birth and pincode as per the mailing address and create a password (Use this password for all future online transactions)
- Barclaycard will then confirm your identity to the merchant.
- Your payment is authorized and your order is placed. It's that simple!

### Can I opt out of VBV?

No, this is not optional. All online transactions will have to go through VBV process.



**Do I need to apply for a new card?**

No, you need not apply for a new card. You can use any of your Barclaycard Visa card's to be protected by Verified by Visa.

**Can I use more than one Barclaycard Visa Card?**

Yes, you can use all of your Barclaycard Visa cards.

**Do I need to register separately for this service?**

No, you need not register for the service. This service is activated on all Barclaycards by default.

**Do I need any special equipment or software on my computer?**

No. All you need is an internet connection.

**Can I use Verified by Visa from any computer?**

You can use Verified by Visa from any machine that has internet connection.

**What if I forget my password?**

If you forget your password, you may reset your password (create a new password) by following the ?Forgot your Password? link on the VBV screen and entering your correct credentials.

**If I suspect someone has stolen my password or used it to make fraudulent purchases, what should I do?**

Immediately contact Barclaycard customer care numbers.



## Customer Service

Need to get in touch with us?  
Call us anytime on:

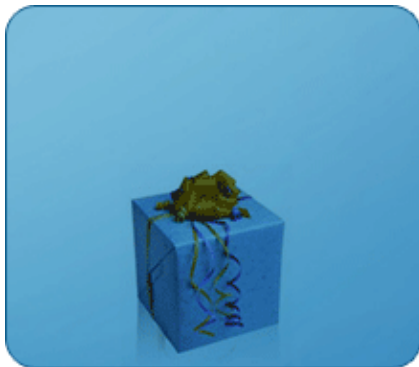
Delhi/NCR 0124-6752222

Mumbai/Pune/Nasik 022-67242222

Rest of India 60004444

Toll free number for  
MTNL/BSNL customers 18002337878

Mail us on: [service@barclays.com](mailto:service@barclays.com)





### **Mega Save Option!**

Transfer your Credit Card Balances  
to your Barclaycard at 0% interest  
for 3 months!

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