



PROTECT YOURSELF

- Check the ID card of the collector before making a payment against their loan/card account.
- Check the receipt for hologram before making a payment against their loan/card account.
- Be careful when accessing your internet banking account using shared computers or public computers (at libraries or internet cafes)
- Always remember to click ?Log-Off? option to log-off Online Banking and close your browser when you have finished or lock your computer before you leave the computer idle.
- Change your Internet banking passwords both log-in password and transaction password after your first log-in from a secured computer. It is also recommend changing your online banking passwords and ATM PIN periodically.
- Keep your personal details secret. Never write down or disclose your account details, credit card details and passwords with anyone. Keep your credit card and ATM cards safe.
- Do not hand-over your card to anyone even if they claim to be representatives from your Bank and always cut the plastic in four pieces across the magnetic stripe before disposal.
- Ensure your personal documents are always secure. Do not hand-over the copies or original documents containing your personal data like your DOB, PAN number, financials, address proofs, etc to an unknown person. Always ask for identification.
- Check your bank account and credit card statements regularly. If you notice any transactions you don't remember making on your account, report the discrepancy to the customer service department immediately.
- Be alert for any scam emails like Phishing, 419 Nigerian scams, Lottery, Rewards etc and fake SMS alerts. Beware while opening emails or while replying to people and companies that you have not interacted earlier. Please note: Barclays Bank would never ask for your passwords or PIN numbers for validation or verification of your accounts.
- Use common sense and trust your instincts ? if something looks too good to be true.
- Do not respond to the offers or deals unless you seek clarification from your bank customer service and you are absolutely convinced that it is in your best interest.



Customer Service

Need to get in touch with us?
Call us anytime on:

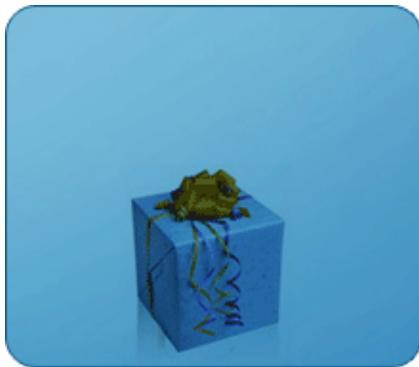
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