

## 99labels.com Offer Terms and Conditions

1. Instant access and membership of 99labels (no invitation required)
2. Exclusive preview of all sale events two hours before the sale event opens to other customers (ie non-holders of the Eligible Cards) as well as access to special sale events (which will open for holders of Eligible Cards, “**Eligible Cardholders**”) before the sale events open to other customers)
3. Dedicated helpdesk service: who would be available through phone and e-mail to guide Eligible Cardholders through the shopping process (through toll-free no. 1-800-103-1199 or phone no. 011 - 47569999)
4. Special preferential giveaways and offers only for Eligible Cardholders
5. The Privileges will take place within the period from 15<sup>th</sup> January 2011 to 31<sup>st</sup> December 2011 (“**Privilege Period**”). For the avoidance of doubt not all Privileges will be available for the entire Privilege Period.
6. Product Delivery: 99labels take maximum up to 20 working days from the close of a sale for all merchandise deliveries
7. Merchandise Returns: 99labels has a flexible and easy return policy. Eligible Cardholders are solely responsible for finding out and understanding the return policy in detail before ordering any product.

## General Terms & Conditions

1. Visa cardholders are not bound in any manner to participate in the Visa 99labels Offer. Any participation by any Visa Cardholder shall be voluntary and all the offers arranged for or procured by Visa are purely on a best effort basis. Customers can also make transactions on [www.99labels.com](http://www.99labels.com) without participating in the Offer.
2. Visa shall not be responsible for, nor does it guarantee the quality of goods and services provided in relation to or under the Offer, nor is Visa liable for any deficiency in the products or inadequacies of the services obtained by any Visa cardholders from any of the Offer outlets.
3. The Offer cannot be used in conjunction with any other promotions, discounts, coupons or special offers. The benefits offered in the Visa 99labels Offer are non-transferable and cannot be exchanged for cash or any other merchandise.
4. Any dispute arising out of or in connection with this Offer shall be subjected to the exclusive jurisdiction of the Courts in Mumbai only. All disputes, if any, arising out of or in connection with this or otherwise relating hereto shall be subject to the exclusive jurisdiction of the courts of Mumbai only, irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction. And such disputes shall be governed under the provisions of Arbitration and Conciliation Act 1996 (as amended up to date).