

## 99labels.com Program Details

The Visa 99labels Offer is open for participation to all Visa Gold, Platinum, Infinite and Signature (both Credit & Debit) Cards issued in India (“**Eligible Cards**”). To qualify for the privileges, all payments must be made with an Eligible Card. Privileges available under the offer, subject to terms and conditions, are as follows:

- Instant access and membership of 99labels (no invitation required)
- Exclusive preview of all sale events two hours before the sale event opens to other customers (ie non-holders of the Eligible Cards) as well as access to special sale events (which will open for holders of Eligible Cards, “**Eligible Cardholders**”) before the sale events open to other customers)
- Dedicated helpdesk service: who would be available through phone and e-mail to guide Eligible Cardholders through the shopping process (through toll-free no. 1-800-103-1199 or phone no. 011 - 47569999)
- Special preferential giveaways and offers only for Eligible Cardholders
- The Privileges will take place within the period from 15<sup>th</sup> January 2011 to 31<sup>st</sup> December 2011 (“**Privilege Period**”). For the avoidance of doubt not all Privileges will be available for the entire Privilege Period.
- Product Delivery: 99labels take maximum up to 20 working days from the close of a sale for all merchandise deliveries

Merchandise Returns: 99labels has a flexible and easy return policy. Eligible Cardholders are solely responsible for finding out and understanding the return policy in detail before ordering any product.