

Barclaycard Platinum –Terms and Conditions

Golf Program:

TERMS & CONDITIONS

COMPLIMENTARY / DISCOUNTED GREEN FEE ACCESS TO GOLF CLUBS IN INDIA & ABROAD

1. The Barclays Bank Platinum golf program is not a golf club membership and is not to be regarded as a golf club membership.
2. Principal Barclays Bank Platinum Cardholders (“Cardholders”) will enjoy COMPLIMENTARY GREEN FEE and / or DISCOUNTED GREEN FEE access as per details in Schedule 1 here in above
3. All access will be subject to local golf club playing conditions that specify a minimum of 2 (TWO) golfers per flight on weekdays and a minimum of 3 (THREE) golfers per flight on weekends. The maximum golfers per flight in all occasions is 4 (FOUR).
4. The Cardholder shall be allowed to play with members of the club or any other Green Fee paying guests or another Barclaycard Platinum customer.
5. The Cardholder shall be allowed to use the complimentary green fee offer as per the following usage limits:
 - (a) In INDIA not more than ONE game per month at either of the designated clubs
 - (b) At INTERNATIONAL destinations – may be used unlimited number of times at the designated golf clubs.
6. The Cardholder shall be allowed to use the discounted green fee offer on an unlimited basis.
7. A Cardholder may bring upto a maximum limit of 3 (THREE) guest(s) per booking, which is subject to availability.
8. Golf Reservation can be made through Barclaycard Platinum concierge service starting 1st October 2009.
9. All charges for guests will be charged at walk-in rates and will be charged to the Cardholder’s Barclays Bank Platinum credit card at the time of booking
10. Golf rates quoted may are not be inclusive of taxes and are subject to change without notice
11. All other fees related to the golf game are to be borne by the Cardholder(s) and his/her guest(s) and need to be paid directly at the club for buggy, caddie, turfmate and insurance at normal published rates at the club, as and where needed and applicable.
12. Weekday bookings must be made at least 2 working days in advance by the Cardholder.
13. Weekend bookings must be made at least 3 working days in advance by the Cardholder.
14. Golf clubs require golfers to have at least a valid handicap. This condition would be applicable except at any golf clubs where an established handicap is not compulsory.
15. There will be an administration fee of US\$5 for any changes made after confirmation of booking. Changes can only be made based on availability and such fees will be charged to the Cardholder
16. There will be no rain check.
17. Weekend rates apply for golf games booked on a Saturday, Sunday, restricted holiday, public holiday as applicable.
18. Cardholders will not be granted access rights to the stipulated clubs without booking through Barclays Bank Platinum Concierge / OAAG. Principal Barclays Bank Platinum

cardholders are to make all enquiries and bookings through Barclays Bank Platinum Concierge / OAAG.

19. All bookings/changes to tee times are subject to availability and subject to acceptance of the golf clubs all at their discretion.
20. Golf clubs will not entertain any correspondence / enquiries and /or attempts for bookings directly from Cardholders.
21. A Golf Club Member cannot make a booking directly at the club and transfer the confirmed tee-time over to the Cardholder.
22. The Barclays Bank golf program cannot be used by Cardholders or their guests in conjunction with any other promotional golf program.
23. This golf program is valid for golf course access only. Cardholders and/or their guests will not have access to the other facilities at the golf club.
24. To the fullest extent permissible by law, Barclays Bank will ensure that each participating Cardholder releases OAAG from any claim, loss, damage, cost or expense including any claim for legal expenses) sustained or incurred by him/her in connection with their participation in the program.
25. Barclays Bank will ensure that their Cardholders abide by the rules and regulations at each of the golf courses. Barclays Bank will indemnify OAAG for breach of any conditions of club usage.
26. Barclays Bank and OAAG do not underwrite or warrant the services performed by the golf courses and shall not have any liability for any deficiency, delay or imperfection in such services or for any loss or damage that may be suffered, or for any personal injury to a customer directly or indirectly by use or non-use of the services provided by the golf club

CANCELLATION POLICY – WEEKDAY

1. Cancellation must be made at least 2 (TWO) working days in advance prior to tee-off date.
2. The following cancellation charges will apply to the Cardholder and his/her guest(s):-
 - i 100% of total chargeable amount¹ will be charged for cancellations made 1 (ONE) full working day before tee-off date, no-show or late arrivals

CANCELLATION POLICY - WEEKEND

1. Cancellation must be made at least 3 (THREE) working days in advance prior to tee-off date.
2. The following cancellation charges will apply to the Cardholder and his/her guest(s):-
 - i 50% of the total chargeable amount¹ will be charged for cancellations made 2 (TWO) working days before tee-off date.
 - ii 100% of the total chargeable amount¹ will be charged for cancellations made 1 (ONE) working days before tee-off date, no-show or late arrivals.

Disclaimer:

This offer is brought to you by the participating merchant. Barclaycard is only communicating this offer. Barclays does not guarantee or warrant the quality and/or services provided by the merchant. Any dispute regarding service or quality of the offer and/or products/services under the offer must be addressed in writing, by the Barclaycardholder directly to the participating merchant and Barclaycard will not entertain any communication in this regard. All disputes relating to quality, service, commitment, representations made by Merchant is strictly between the merchant and the customer.