

## TERMS AND CONDITIONS FOR PRIORITY UPGRADE PROGRAM

1. Barclays Bank PLC (hereinafter referred to as the "Bank" offers to its existing customers, who have been granted a Barclaycard (hereinafter referred to as "Barclaycardholder") a "Barclaycard Priority Circle" facility (hereinafter collectively referred to as "The Program") upon fulfillment of such terms and conditions, including the terms and conditions contained herein below, read along with terms of the Barclaycardholder Agreement and such other terms and conditions that the Bank may deem appropriate in its sole discretion.

2. The Program offers the Barclaycardholder each of the following services (collectively referred to as Facilities" and individually as "Facility"). Barclaycard Priority Circle Offers: Special value offers on travel, shopping, dining, utility bills, fuels etc. to help Barclaycardholder(s) get the best value from their purchases. This Program is subject to fulfillment of the following conditions by the Barclaycardholder(s):

- a. Amount of Charges payable shall be intimated to the Barclaycardholder(s) in the monthly Credit Card statement sent to the Barclaycardholder(s).
- b. The participation of Cardholder(s) in the Program is voluntary and if a Cardholder(s) chooses not to participate in the Program, then he/she shall inform/intimate the Bank in this regard within 21 days from the date the Barclaycard priority circle fee has been debited to his card account, in the manner as indicated by the Bank at its sole discretion from time to time. In the event, a Cardholder(s) decides not to become member of the Program and has communicated the same to Bank within the 21 days mentioned above, then the Bank shall reverse such charges received from the Cardholder(s) provided that the Cardholder has not availed any benefit of the programme.
- c. Subject to terms of 2 b above, if a Barclaycardholder decides to withdraw from the Program, then he/she shall intimate the Bank of the same. Upon withdrawal from the Program, all Charges pertaining to the Program, borne by Barclaycardholder, shall be reversed.
- d. Once the participation of Barclaycardholder(s) in the Program is confirmed and/or the Barclaycardholder(s) has not indicated withdrawal and/or request for not availing the Program, the Bank is authorized to charge for the Program till cancellation/ termination of the Program for any reason whatsoever or maturity thereof, whichever is earlier. In this regard Bank shall debit the Barclaycardholder's Credit Card account with an amount equivalent to the fees connected with the program or incidental thereto, including for any period during which the Barclaycardholder has the option to withdraw from the Program. Once payment towards BPC membership fee is received by the bank from the cardholder, the bank will not accept any requests for cancellation of the same. The vouchers will be dispatched post receipt of the payment towards the membership fees by the Barclaycardholder.
- e. The Program may be availed by the Barclaycardholder(s) by providing the Bank with a list of information required by the Bank.

3. The Bank may provide to such Barclaycardholder(s) who avail the Facilities under the Program, lifestyle offers and gifts. Further, the Bank is neither responsible nor is liable towards the quality of goods/ services offered as gifts, any defect or deficiency therein, the Bank shall not entertain any claim in respect of or arising out of non-use or use of, the said products/services/gifts. The pictures/description of the products/services/gifts shown in the mailers/ communication sent to the Barclaycardholder(s) are representative only and the

products/services/gifts are subject to availability from the respective suppliers and may be suitably replaced in case of non-availability from the respective suppliers, by Bank at its sole and absolute discretion. The offers/ gifts are non-transferable and cannot be encashed.

4. The term(s) and condition(s) contained herein shall be read in conjunction with the scope of cover/terms and conditions contained in the Program. However, the terms and conditions contained in the Program shall modify or supersede the terms and conditions contained herein. In addition to the above, it is further clarified that the Bank shall alert the respective Barclaycardholder(s) through media such as e-mail and/or SMS, etc. The Bank shall at no time be obligated and/or held liable in any manner whatsoever, especially on account of fault in the service of designated 3rd parties and/or service providers which may include non delivery of SMS, over-quota e-mail account, network disruption, claims on account of gifts receivable, etc. Any claims seeking reversal and/or charge-back of the amount paid to the Bank under the Program for any reason whatsoever including upon the occurrence of the aforesaid events, made by the Barclaycardholder(s) will not be entertained by the Bank under any circumstances.

5. The obligations of the parties recorded herein shall be subject to force majeure conditions.

6. The usage of the Program shall be strictly in accordance with applicable law, including any amendment, modification or re-enactment thereof.

7. The Bank reserves the right to refuse, and/or discontinue the Facilities under the Program to any Barclaycardholder(s) without having to cite any reason and/or any other obligation whatsoever towards the Barclaycardholder(s). Further, for the provisions of the Facilities, the Barclaycardholder(s) may be contacted by the Bank and/or its associates, designated 3rd parties, through various medium, including but not limited to e-mails, SMS, monthly statements, etc. It is further clarified that the acceptance of providing the Facilities by the Bank is not a conclusive obligation as the designated 3rd parties and/or service providers may further choose to reject the request of the Barclaycardholder. In such an event, the Bank shall communicate the aforementioned to the Barclaycardholder without having to cite any reason and/or any other obligation whatsoever.

8. The Bank reserves the right at any time and without prior notice to add, alter, modify, change or vary all or any Terms and Conditions. The Barclaycardholder may visit the Barclays website for referring to the updated Terms and Conditions.

9. Nothing contained herein amounts to a commitment by the Bank to conduct further, similar or any other scheme. Further nothing herein shall in any manner hold the Bank responsible or liable towards the quality of service/ products and/or satisfaction of Barclaycardholder(s) especially in the event wherein the aforesaid services/products are not provided directly by the Bank.

10. The Barclaycardholder(s) shall not hold the Bank responsible for or liable for any action, claims, demands, losses, damages, cost, charges and expenses which the Barclaycardholder(s) may suffer, sustain or incur by means including but not limited to revocation, non-sanctioning or cancellation of this Program, non-delivery of gifts, etc.

11. Any taxes or liabilities or charges payable to the Government or any other authority or body which may arise or accrue to a Barclaycardholder for availing the Facilities under Program or the gifts received from Contests or services incidental to or connected with the Program shall be borne directly by Barclaycardholder or billed to the account of the Barclaycardholder.

12. All complaints, related to Travel & Companion offers, shall be addressed directly to PLAT5 at Heritage Holidays Pvt Limited, c/o Plat 5 Consultancy Pvt Ltd. F 138 First Floor, Rajouri Garden, Main Mkt, New Delhi, 110027. And all other general complaints (other than travel offer or Companion offer) can be addressed to Bank at Barclaycard helpline: 60004444 Or email us at [service@barclays.com](mailto:service@barclays.com)

13. All disputes, if any, arising out of or in connection with or as a result of the scheme or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts/tribunals in Mumbai only, irrespective whether courts/tribunals in other areas have concurrent or similar jurisdiction.

14. The reversal of the BPC charges after the free look period is at the sole discretion of the bank and the bank may levy cancellation charges.

1. DEFINITIONS

For the purposes of these terms and conditions:

- a) "Bank" shall mean BARCLAYS BANK PLC, including its successors and permitted assigns.
- b) "Card" shall mean the Credit Card issued by the Bank to the Card Member(s) and is valid and subsisting during the Program Period.
- c) "Card Account" shall mean the Card number imprinted on the Card and granted to the holder of the Card.
- d) "Card Member(s)" shall mean such persons who have been issued a Card by the Bank.
- e) "Card Member Agreement" shall mean the Primary Terms and Conditions which govern the usage of the Card.
- f) "PLAT5" shall mean PLAT5 CONSULTANCY PVT LTD, a company incorporated under laws of India and have its office at C-25 VASANT VIHAR, New Delhi.
- g) "Primary Terms and Conditions" shall mean the terms and conditions applicable to the Card in addition to the terms and conditions recorded herein.
- h) "Program" shall mean the Program more particularly described in Clause 2 below.
- i) "Program Period" shall mean the period for which the Program will be open for the Card Members to participate.
- j) "Voucher" shall mean a voucher issued by PLAT5.

Capitalised terms used but not defined herein shall have the meaning assigned to them in the Primary Terms and Conditions.

2. PROGRAM

- i. The Program is open to Barclays Premier League ("BPL")/Gold card/ Smart Budget Card Members who are resident Indian nationals, unless otherwise notified by the Bank.

- ii. The Card Members existing Card (Gold/BPL/ Smart Budget) will be swapped for a Timescard. The Card Member will be eligible for the existing features and benefits of the Timescard.
- iii. PLAT5 is offering to Card Members the following benefits at select locations as provided in Schedule 2 annexed hereto:
  - a. Rs. 2000/- free stay voucher at pilgrim destinations- Detailed terms and conditions as mentioned in Schedule 1 (i)
  - b. Rs. 3000/- free stay voucher at Tourist destinations- Detailed terms and conditions as mentioned in Schedule 1 (ii)
  - c. Rs 4000/- free stay voucher at International destinations- Detailed terms and conditions as mentioned in Schedule 1 (iii)
  - d. 50% discount on a free stay voucher worth Rs 5000/-- Detailed terms and conditions as mentioned in Schedule 1 (iv)
  - e. Free 2 one way domestic air tickets as mentioned in Schedule 2
  - f. Rs. 5000 Voucher on star cruise- Detailed terms and conditions as mentioned in Schedule 1 (v)
- iv. The Program offered to the Card Member (designed by PLAT5) does not include flights, transfers, airport tax and personal expenses. Further you may please note that few resorts may require a contribution towards the utility charges for electricity, telephone and/or water. The Card Member shall be intimated in advance by PLAT5 of these requirements prior to confirmation of the booking.
- v. All bookings are to be routed only through Heritage Holidays P. Ltd (c/o PLAT5 CONSULTANCY PVT LTD) to avail the offer.
- vi. This voucher must be redeemed at one time and in full. The Vouchers cannot be redeemed partially and part of its value cannot be carried forward/ refunded. The voucher(s) is / are for one time use only.
- vii. The Program is available to Primary Card Member only (not available to add-on card holders).
- viii. The Voucher is neither transferable / endorsable / encashable/exchangeable.
- ix. The Program described herein and the terms and conditions indicated herein below are at all times to be read along with terms of the Card Member Agreement and such other terms and conditions that the Bank may deem appropriate in its sole discretion from time to time.

- x. This Program is administered by PLAT5 and shall be valid until the expiry of Program Period.

3. CONDITIONS

- (i) The Card Member is entitled to avail the offer described in the Program hereinabove upon fulfillment of the eligibility criteria prescribed by the Bank in its sole discretion. Once the prescribed requirements are met by the Card Members, the Bank shall send the Voucher to the eligible Card Members.
- (ii) The Card Member must be over 18 years of age (21 if travelling to the USA) to be eligible to use the Voucher. All Card Members and accompanying passengers of the Card Member shall ensure that they hold a valid passport and visa, if necessary, as well as any vaccinations, according to the immigration laws of the destination country.
- (iii) The Card Member(s) who are desirous to avail the offer shall duly fill the Voucher as per the instructions given on the Voucher and dispatch the same at the address stated therein.. The dispatching of the Voucher to PLAT5 and receipt thereof by PLAT5, should not be later than the specific validity date of the said Voucher(s) which shall be depicted (for the reference and the compliance by the Card Member(s)) on the respective Voucher(s) sent to them. The Card Member shall ensure that his/her choice of proposed date of booking shall be strictly within the validity period applicable to the said Voucher and that there is an advance notice of at least 30 days from the date of booking and the receipt of the completed Voucher by PLAT5.
- (iv) As regards the aforesaid time period stipulations, it is clarified that no Voucher for availing the offer shall be accepted if agreed advance period (30 days) is not given to PLAT5. Further, a gap of 3 months must be maintained while availing the individual free stay gift Voucher(s).
- (v) The Card Members, upon receipt of the Voucher, must fill the Voucher as per the directions including but not limited to instructions with regard to choice of cities and dates i.e. 2 choices of the city per date and 2 choices of dates for the 2 cities. The Card Member may indicate a preference for another approved resort in terms of this Program in a particular city in the event there are only two resorts in a city and are fully occupied. Furthermore, while filling and dispatching the Voucher, the Card Member shall ensure the compliance with regard to the prescribed validity period, dispatch period/ application period and the notice period. The Card Member upon receipt of the Voucher, shall dispatch the duly filled Voucher to Barclays (as indicated in the Voucher).
- (vi) Upon receipt of the duly filled up Voucher, PLAT5 shall contact the Card Member for confirmation of the holiday booking on the Email address stated in the Voucher usually within 15 days of such receipt or by such media as may be indicated by PLAT5 in the Voucher. The aforesaid contact by PLAT5 shall not in any event be less than 7 days before the date of booking to confirm the choices of destination and date thereof, as stated in the filled-up Voucher.

- (vii) Upon receipt of your completed registration and once an accommodation reservation has been made, written confirmation will be sent to you detailing your booking details. This document must be presented when checking-in to the resort. PLAT5 and the Bank will not accept any liability for any failure to present proof of reservation at the resort when checking in, which may result in refusal to accept the reservation.
- (viii) PLAT5 and/or the Bank shall not guarantee availability of accommodation on the selected dates preferred by the Card Member. If there is no availability on any of your selected dates and destinations, PLAT5 will offer other similar options.
- (ix) Rebooking/Cancellation requests may only be accepted 30 days in advance. PLAT5 reserves the right to replace the offer with another of greater or equal value.
- (x) Once the booking is cancelled by the Card Member after above referred 30days, the Card Member shall not be permitted to do another booking. Any other travel elements (e.g. flights, insurance, transfer) booked by the Card Member will be subject to terms and conditions of the merchant for the aforesaid proposed travel elements.
- (xi) It is clarified that the Bank is not be responsible for the confirmation of the bookings or intimation to the Card Members regarding booking or the status of the booking, etc. PLAT5 reserves the right to confirm any "ONE" of the dates and destination out of the choices that are mentioned by the Card Member in the Voucher. It is clarified that the booking and confirmation is subject to availability of dates and destination and if the same are not available as per the choices of the Card Member, PLAT5 shall exclusively attempt to alternate booking options to the Card Member. In addition, the offer in respect of all destinations/ dates shall be subject to promotional availability, for instance during special events and festivals, availability of destinations / dates may be more restricted. No bookings under the offer shall be accepted for the prescribed exclusion period.

However, at all times, no request for booking under the offer shall be accepted for the period starting from Dec 24 of any year to 2 Jan of the subsequent year or other such exclusion periods as may be given

- (xii) No Voucher shall be accepted when photocopied, torn, visibly damaged and illegible. PLAT5 reserves the right to refuse the Voucher presented by people other than those to whom they were issued. PLAT5 shall not be liable for complaints regarding any Voucher that are mislaid, incorrectly dated, incomplete, illegible, expired.
- (xiii) PLAT5 shall be solely responsible for all activities/ services including but not limited to, booking, confirming, corresponding with the Card Member etc. No cancellations or amendments are permitted upon the issuance of confirmation letter of the booking, the issuance of which shall be deemed as the full availment of the offer by the Card Member.
- (xiv) If the Card Member requires additional information about international or regional flights and connections, car rental or travel insurance, PLAT5 may help the Card Member make bookings at preferential rates. The amounts of these services will not be included in the Voucher and must be paid when confirming the reservation.

- (xv) Card Members shall be responsible for purchasing adequate travel insurance before travelling. The Bank and/or PLAT5 shall accept no responsibility for any problems caused by a failure to purchase travel insurance and shall be entirely without liability.
- (xvi) PLAT5 shall be solely liable for all/any representations/ communications made with the Card Member(s) and the Bank has no liability towards the same. It is further clarified that in case the choices of destination and dates as chosen by the Card Member, are unavailable, then the Card Member shall give PLAT5 alternate destinations and dates through a fresh Voucher. The said fresh Voucher shall be sent by PLAT5 to the said Card Member(s), which shall be duly filled and sent by the Card Member to PLAT5. It is clarified that with regards the fresh Voucher submitted by the aforesaid Card Member(s), the time periods applicable including those for validity date, dispatch date, etc. shall be extended for a further period of sixty (60) days from the date of receipt of the fresh Voucher. Notwithstanding the aforesaid, the fresh Voucher(s) shall only be sent to such Card Member(s) who have complied with all the applicable terms of the offer prior to the said dispatch of fresh Voucher(s) in the opinion of the Bank and/or PLAT5.
- (xvii) The Bank clarifies that the Voucher that is issued to Card Member(s) cannot be used in conjunction with any alternative offer or promotion whatsoever and the offer is for individual usage by the said Card Member only. Further, the Bank clarifies that the Voucher is non transferable/ non negotiable/ non endorsable and cannot be sold, resold, exchanged or redeemed for cash or any other alternative form whatsoever. The Card Member(s) understand that proof of posting shall not be a proof of receipt of the same by PLAT5.
- (xviii) It is also clarified that taxes (if any) with regard to the offer including but not limited to, service charges, etc. are to be borne by the Card Member(s). All such taxes/charges may have to be paid by the Card Member to PLAT5 as stated herein above. Further, the amount charged against/towards these taxes/charges are subject to change due to various circumstances beyond the Bank's/PLAT5's control and the Bank and/or the PLAT5 shall not be liable for the same.
- (xix) It is clarified that in the event of any withdrawal or cancellation from the availing of the offer by any of the Card Members (due to any reason whatsoever), the fee payment made by the Card Members, if the same has been made, shall be liable to be refunded by PLAT5 to the said Card Members. However, no refund of any amount paid by the Card Member under the offer shall be made after the confirmation letter has been issued to such Card Member. The Bank shall not have any liability whatsoever over the aforesaid refund and any Card Members' complaints or claims thereof shall lie exclusively with PLAT5.
- (xx) PLAT5 may choose to refuse, accept and acknowledge the Voucher(s) received if the same have been filled in or are submitted by/in favour of other persons other than those to whom the said Voucher(s) were issued by the Bank. The Bank and/or PLAT5 shall not be held responsible for any claims in respect of the Voucher(s) that are lost for any reason whatsoever, misdirected, incomplete, illegible, late or mutilated.
- (xxi) The Bank's responsibility under the offer is limited to communicating the details of the offer to the Card Member and sending Voucher(s) to the list of Card Member(s). The Bank shall in its sole discretion send the Voucher to the Card Member eligible for availing the offer, in accordance with its policies as applicable from time to time. The Bank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal loss or injury that

- may be suffered (including loss of life) by any Card Member directly or indirectly, by use or non use of any other products/services offered under the offer.
- (xxii) The Bank does not hold any warranty or makes any representation with regard to the delivery, quality, availability, merchantability or suitability of the services as may be offered under the present offer/voucher and the Bank shall not entertain or be responsible for any communication in this regard.
  - (xxiii) Under the offer, all destinations/ dates shall be subject to promotional availability, for instance during special events and festivals, availability of destinations / dates may be more restricted. No bookings under the offer shall be accepted for the prescribed exclusion period. Hence, the Card Member are informed that details of a particular destinations/ properties confirmation, even after being agreed to by PLAT5, may be altered on account of various reasons which may be beyond control of the Bank / PLAT5 / Resort. In the event of such alteration, PLAT5 or the Bank shall not be held responsible in any manner whatsoever.
  - (xxiv) The Terms & Conditions as stated herein are not exhaustive and can be modified, altered by the Bank in its sole discretion at any time whatsoever. The Bank reserves the right at any time without previous notice to add, alter, modify, change or vary all or any Terms and Conditions. Nothing contained herein amounts to a commitment by the Bank to conduct further, similar or any other scheme.
  - (xxv) The availing of the offer by the Card Member(s) is voluntary and if any Card Member(s) chooses not to avail the offer, then he/she may inform/intimate the Bank in this regard in the manner as indicated by the Bank in its sole discretion from time to time. The availing of the offer shall be strictly in accordance with applicable law, including any amendment, modification or re-enactment thereof. The Bank reserves the right to refuse, and/or discontinue the offer to any Card Member without having to cite any reason and/or any other obligation whatsoever towards the said Card Member. Further, the Card Member may be contacted by the Bank and/or its associates, designated Third Parties, through various medium, including but not limited to e-mails, SMS, monthly statements, etc.
  - (xxvi) The Bank and PLAT5 reserve the right to change/ modify/ withdraw/ suspend/cancel the offer without prior notice and without assigning any reason thereof.
  - (xxvii) The Card Member understands and acknowledges that the transactions entered into by the Card Member on his valid Card outside India, Nepal and Bhutan shall be deemed to constitute as an International Transaction. Without prejudice to anything contained herein, the Card Member acknowledges and understands that in terms of relevant guidelines issued by the Reserve Bank of India ("RBI"), the Card cannot be used on the Internet or otherwise for purchase of prohibited items like lottery tickets, banned or proscribed magazines, participation in sweepstakes, payment for call-back services or for such other activities, items or transactions which are banned or prohibited under the law or by RBI or under the Foreign Exchange Management Act, 1999 or by any statutory authority or under any other laws or regulations from time to time.
  - (xxviii) The Card Member understands and acknowledges that it is his/her duty to follow all laws, rules, regulations, notifications, circulars and guidelines issued by the Government of India and/or the Reserve Bank of India ("RBI") and/or any other relevant statutory authority including without limitation the Exchange Control Rules and Regulations of the RBI (the

- Exchange Control Regulations), in relation to the usage of the Card, including in terms of the Card Member Agreement.
- (xxix) By the act of agreeing to become member of Barclays Priority Circle and / or filling up of the Voucher, the Card Member shall be deemed to have read, understood and unconditionally accepted these terms & conditions contained herein and further agreed to be unconditionally bound by these terms and conditions.
  - (xxx) The instructions with regard to booking under the offer and all the other information stated in the Voucher also form part of the terms and conditions of this offer and Card Member shall be deemed to have accepted them unconditionally.
  - (xxxi) All claims made by Card Members in relation to the offer that do not comply with these terms may, at the Bank's and PLAT5's sole discretion, be disqualified. In the event that any claim is disqualified then the Card Member shall forthwith return any Voucher issued pursuant to such claim to the Bank/PLAT5.
  - (xxxii) PLAT5 and the Bank and its authorized agents have no responsibility for the administration of the resorts and will not accept any complaints regarding the quality or performance thereof.
  - (xxxiii) By sending the reservation, the bearer of the voucher agrees in full with these regulations.
  - (xxxiv) PLAT5 reserves the right to reject any applications submitted in contravention of these terms and conditions.
  - (xxxv) In case of any contrary clause existing between the present terms and the Primary Terms & Conditions of the Card Member Agreement, the latter shall prevail.
  - (xxxvi) In case of any dispute regarding the Program, and/or incidental or ancillary to it, between the Card Member, the Bank and/or PLAT5, in such case, the dispute shall be subject to be referred to Arbitration, to be conducted by a Sole Arbitrator, appointed by the Bank, and shall be in accordance with the Arbitration and Conciliation Act, 1996, as amended from time to time. Arbitration shall be conducted at New Delhi, and the language of Arbitration shall be English.
  - (xxxvii) All terms and conditions stated herewith are subject to Indian Law and the exclusive jurisdiction of the Courts in New Delhi.

#### **SCHEDULE 1: ADDITIONAL TERMS AND CONDITIONS:**

##### **i) FREE STAY AT PILGRIM DESTINATIONS**

1. This voucher entitles you and your companion to a complimentary stay, in a double bed room accommodation.(for two (2) adults and two (2) children below five years)
2. This offer is valid only at the participating hotels enlisted in "List of pilgrim destinations" set out in , which is attached herewith for your ready reference.
3. For claiming reservation against this voucher, you need to submit this voucher, by filling up the form below and sending it to the address mentioned in the business reply envelope sent along with the voucher.

4. This voucher must be redeemed at one time and in full. A part of its value cannot be carried forward/ refunded. The voucher is for one time use only.
5. This voucher can be redeemed for value up to Rs. 2000/- only. if there is a differential amount over and above Rs. 2000/-, it shall be payable by the Card Member
6. All bookings must be for a minimum of 2 nights and 3 days stay.
7. For any further requirement of rooms/ stay (over and above this voucher limit), please call PLAT5 for the best rates.
8. Card Member should give at least 30 days advance notice for reservations.
9. All bookings are to be routed only through Heritage Holidays P. Ltd (c/o PLAT5 CONSULTANCY PVT LTD). No direct check-in at hotels/ resorts to avail this offer.
10. Card Member needs to provide 2 options of dates and destinations in the voucher. Incomplete forms shall not be processed. Booking on phone / fax is unacceptable.
11. All bookings are subject to room availability.
12. This voucher is non transferable and non negotiable.
13. All applicable govt. taxes and levies will be payable by the Card Member

**ii) FREE STAY AT TOURIST DESTINATIONS**

1. This voucher entitles you and your companion to a complimentary stay, in a double bed room accommodation.(for two (2) adults and two (2) children below five years)
2. This offer is valid only at the participating hotels enlisted in “List of Tourist destinations”, which is attached herewith for your ready reference.
3. For claiming reservation against this voucher, you need to submit this voucher, by filling up the form below and sending it to the address mentioned in the business reply envelope sent along with the voucher
4. This voucher must be redeemed at one time and in full. A part of its value cannot be carried forward/ refunded. The voucher is for one time use only.
5. This voucher can be redeemed for value up to Rs. 3000/- only. if there is a differential amount over and above Rs. 3000/-, it shall be payable by the Card Member
6. All bookings must be for a minimum of 2 nights and 3 days stay.
7. For any further requirement of rooms/ stay (over and above this voucher limit), please call PLAT5 for the best rates.
8. Card Member should give at least 30 days advance notice for reservations.
9. All bookings are to be routed only through Heritage Holidays P. Ltd (c/o PLAT5 CONSULTANCY PVT LTD). No direct check-in at hotels/ resorts to avail this offer.
10. Card Member needs to provide 2 options of dates and destinations in the voucher. Incomplete forms shall not be processed. Booking on phone / fax is unacceptable.
11. All bookings are subject to room availability.
12. This voucher is non transferable and non negotiable.
13. All applicable govt. taxes and levies will be payable by the Card Member
14. This voucher must be redeemed at one time and in full. A part of its value cannot be carried forward/ refunded/. The vouchers are for one time use only.

**iii) FREE STAY AT INTERNATIONAL DESTINATIONS**

1. This voucher entitles you and your companion to a complimentary stay, in a double bed room accommodation.(for two (2) adults and two (2) children below five years)
2. This offer is valid only at the participating hotels enlisted in “List of International destinations”, which is attached herewith for your ready reference.
3. For claiming reservation against this voucher, you need to submit this voucher, by filling up the form below and sending it to the address mentioned in the business reply envelope sent along with the voucher.
4. This voucher must be redeemed at one time and in full. A part of its value cannot be carried forward/ refunded. The voucher is for one time use only.
5. This voucher can be redeemed for value up to Rs. 4000/- only. if there is a differential amount over and above Rs. 4000/-, it shall be payable by the card member
6. All bookings must be for a minimum of 2 nights and 3 days stay
7. For any further requirement of rooms/ stay (over and above this voucher limit), please call PLAT5 for the best rates.
8. Card Member should give at least 30 days advance notice for reservations.
9. All bookings are to be routed only through Heritage Holidays P. Ltd (c/o PLAT5 CONSULTANCY PVT LTD). No direct check-in at hotels/ resorts to avail this offer.
10. Card member needs to provide 2 options of dates and destinations in the voucher. Incomplete forms shall not be processed. Booking on phone / fax is unacceptable.
11. The voucher can be redeemed only against room accommodation. F&B like breakfast/ lunch / dinner charges would be payable by the customer separately, in case he wants them to be included in the package.
12. All bookings are subject to room availability.
13. This voucher is non transferable and non negotiable.
14. All applicable govt. taxes and levies will be payable by the Card Member

**iv) 50% DISCOUNT ON A FREE STAY VOUCHER WORTH RS. 5000/-**

1. This voucher entitles you and your companion to a complimentary stay, in a double bed room accommodation.(for two (2) adults and two (2) children below five years)
2. For claiming reservation against this voucher, you need to submit this voucher, by filling up the form below and sending it to the address mentioned in the business reply envelope sent along with the voucher
3. This voucher must be redeemed at one time and in full. A part of its value cannot be carried forward/ refunded. The voucher is for one time use only.
4. This voucher can be redeemed for value up to Rs 5000 only. if there is a differential amount over and above Rs 5000, it shall be payable by the card member
5. All bookings must be for a minimum of 2 nights and 3 days stay
6. For any further requirement of rooms/ stay (over and above this voucher limit), please call PLAT5 for the best rates.
7. Card Member should give at least 30 days advance notice for reservations.
8. All bookings are to be routed only through Heritage Holidays P. Ltd (c/o PLAT5 CONSULTANCY PVT LTD). No direct check-in at hotels/ resorts to avail this offer.

9. Card member needs to provide 2 options of dates and destinations in the voucher. Incomplete forms shall not be processed. Booking on phone / fax is unacceptable.
10. All bookings are subject to room availability.
11. This voucher is non transferable and non negotiable.
12. All applicable govt. taxes and levies will be payable by the card member

**v) FREE AIR TICKET**

1. This voucher entitles the Card Member to 2 free Domestic One way Air tickets to be taken within next 6 months.
2. Free air ticket is calculated on basic fare only. All applicable govt. taxes, fuel surcharges and levies will be payable by the card member additionally.
3. This offer is valid only at the sectors enlisted in "List of sectors", mentioned in Schedule 2.
4. For claiming reservation against this voucher, Card Member needs to submit the voucher, by filling up the form below and sending it to the address mentioned in the business reply envelope sent along with the voucher.
5. Card Member should give at least 30 days advance notice for reservations.
6. All bookings are to be routed only through Heritage Holidays P. Ltd (c/o PLAT5 Consultancy Pvt Ltd). No direct booking is permitted to avail this offer.
7. Please fill up the form given below by stating 2 options of dates and destination. Incomplete forms shall not be processed. Booking on phone / fax is unacceptable.
8. All bookings are subject to availability.
9. This voucher is non transferable and non negotiable.

**vi) RS. 5,000 OFF ON ANY BOOKING DONE FOR STAR CRUISE**

1. This voucher entitles the card member and his/her companion to a discount up to Rs. 5,000/- for any booking done at Star Cruise.
2. For claiming reservation against this voucher, Card Member needs to submit this voucher, by filling up the form below and sending it to the address mentioned in the business reply envelope sent along with the voucher.
3. All bookings must be for a minimum of 3 nights and 4 days stay at any one of the cruises managed by Star Cruise.
4. All bookings are to be routed only through Heritage Holidays Pvt. Ltd. (c/o PLAT5 CONSULTANCY PVT LTD). No direct reservation at cruise is permitted.
5. Card Member needs to give at least 30 days advance notice for reservations.
6. Card Member needs to provide 2 options of dates in the voucher. Incomplete forms shall not be processed. Booking on phone / fax is unacceptable.
7. All bookings are subject to room availability.
8. This voucher is non transferable and non negotiable.
9. All applicable govt. taxes and levies will be payable by the card holder.
10. This voucher must be redeemed at one time and in full. A part of its value cannot be carried forward/ refunded. The voucher is for one time use only.

## **vi) CASH BACK**

1. The 'Cash Back' Offer (hereinafter “Cashback Offer”) is open to Primary Card Members selected at the sole discretion of the Bank who are Indian citizens holding a valid and current Credit Card (hereinafter Cardholder). The cashback offer is available for 90 days from the date of debit of the cardholder’s card, by the Bank. Under this cashback offer, if the Cardholder uses his/her Card for a cumulative amount (retail purchases or spends) of Rs. 20,000/- or more during the offer period ( Offer period is valid for 90 days from the date of debit of the Cardholder’s Card), the Bank will credit back Rs. 500/- to the Cardholder's account.

2. The program fees of Rs. 5000/- will not be considered for the purpose of calculation of Rs. 20,000/- spend threshold. The cashback credit will take place only after receipt of the fees from the Cardholder.

3. Spends made across all cards linked to a Cardholder account will be included. The cash back will be made to the Cardholder one month after the end of the offer period. For the purpose of this offer, all cash, balance transfer and installment program transactions will not be eligible for calculation of the amount spent by the Cardholder. Bank reserves its absolute right at any time to add, alter, modify or change or vary the terms and conditions stated herein and such amendment(s) / modification(s) shall be binding on the Cardholder.

4. The Offer being made by the Bank is optional and the Cardholders are not bound in any way to participate in this facility. Any such participation in the Offer by Cardholder is voluntary. In case a Cardholder does not want to participate in this facility, he should inform the Bank of the same through Bank by Phone. However, such a request should be received by the Bank within 7 days of the statement date. The cash back facility shall be eligible for service tax and/or other taxes/charges etc. as may be applicable under law from time to time.

5. Any dispute arising out of or in connection with the or as a result of cash back facility shall be subject to the exclusive jurisdiction of the courts at Mumbai only.

## **vii) ASSURED GIFTS**

Gifts will be dispatched after the completion of the 21 days from the date of debit. Barclays is not responsible for the quality of the gifts or the state in which the goods have been delivered or the time taken to deliver. Gifts can vary from one Card Member to another.

## **viii) DISCOUNT BOOKLET**

1. The offer is brought to you by the participating merchants and Bank is neither responsible for nor guarantees the quality of the goods/services of participating establishments. Bank is not liable for any defect or shortcoming of the goods/services so obtained / availed of or redeemed by Card Member under this Offer.

3. These terms and conditions are in addition to and shall be read in conjunction with the terms and conditions of the gifts.

2. Any dispute including regarding the service or quality of the offer and/or products/services under the Offer must be addressed in writing, by the Card Member directly to the participating outlet, and Bank will not entertain any communication in this regard.

**SCHEDULE 2 – LIST OF RESORTS**

NAME OF THE HOTEL	DESTINATION
<b>TOURIST DESTINATIONS</b>	
<b>NORTH</b>	
Rashi Resort	Chail
Ekant Resort	Chail
Asia The Dawn	Shimla
Toshali Royal View	Shimla
Naini Retreat	Nainital
Lake Side Inn	Nainital
Earls Court	Nainital
Sterling Resorts	Manali
Sarovar Portico	Manali
DeVivendi Resorts	Manali
The Orchard Greens	Manali
Sterling Resorts	Mussoorie
Surbee Resorts	Mussoorie
Hotel Hard Rock	Mussoorie
Avalon Resorts	Mussoorie
Park Plaza Sylverton	Mussoorie
Hotel Mini Swiss	Khajjiar
Hotel Spring Valley	Dharamshala
Anupam Resorts, Dharmshala	Dharamshala
Oasis Resorts	Patnitop
Sun N Snow	Kasauni
Corbett Hideaway	Corbett
Corbett Riverview	Corbett
Solluna Resorts	Corbett
Vishnu Priya	Udaipur
Park Inn	Jaipur
Comfort Inn Hawa Mahal	Jaipur
Park Plaza	Jodhpur
Shriram international	Jodhpur
Udai Vilas Palace	Bharatpur
Howard Park Plaza	Agra
Utkarsh Vilas	Agra
Madhuvan	Dausa
Sariska Tiger Camp	Sariska
<b>East</b>	

Sterling Resorts	Gangtok
Park Plaza	Gangtok
Orange Village	Gangtok
Sterling Resorts	Darjeeling
Hotel Mohit	Darjeeling
<b>West</b>	
Phoenix Park Inn	Goa
La Goa Azul	Goa
Riviera de Goa	Goa
Lazylagoon Sarovar Portico Suites	Goa
Swiss Country Resort	Mahabaleshwar
Saj Resorst	Mahabaleshwar
Horseland Spa	Matheran
Highland Retreat	Lonavala
GW Greenwood	Khajuraho
TheJewel of Jungle	Panna
<b>South</b>	
Sagar Resort	Ooty
Queens Residency	Ooty
Sterling Resorts	Ooty
Sterling Resorts	Kodaikanal
Kodai International	Kodaikanal
Hotel Royale	Kodaikanal
Sterling Resorts	Munnar
Sterling Resorts	Yercaud
Gokulam Park Inn	Kochi
The Mass	Pondicherry
Le Dupleix	Pondicherry
The Promenade	Pondicherry
<b>International Destinations</b>	
Baiyoke Suites	Bangkok
White Orchard	Bangkok
Ambassador Hotel	Bangkok
Baiyoke Pattaya	Pattaya
Beverly Plaza	Pattaya
Asia Beach Hotel	Pattaya
Kata Country Resort	Phuket
Taraburi Resorts	Karabi
Berjaya Georgetown Hotel	Penang
Cititel Mid Valley Hotel	Kualalumpur
Bayview Hotel	Langkawi

Malayan Plaza Hotel	Manila
Pegasus Reef Hotel Wattala	Colombo
Hotel Manang	Kathmandu
Hotel Annapurna	Kathmandu
Hotel Malla Kathmandu	Kathmandu
Fewa Prince Hotel	Pokhara
<b>Pilgrim Destinations</b>	
Khanna Palace	Haridwar
Hotel Asia Vaishno Devi	Katra
Hotel Aashirwad	Katra
Sterling Resorts	Puri
Toshali Sands	Puri
Hotel India	Varanasi
Royal Castle	Amritsar
La Cascade	Amritsar
Pushkar Palace	Pushkar
Great Ganga	Rishikesh
The Camps 5 Elements	Rishikesh
The Chardham Camp	Gangotri
The Chardham Camp	Yamnotri
The Chardham Camp	Badrinath
Sarovar Portico	Badrinath
The Chardham Camp	Kedarnath
Shraddha Inn	Shirdi
Highland Darshan	Tirupati

#### LIST OF SECTORS

<b>AGARTALA</b>	<b>KOLKATA</b>
<b>AHMEDABAD</b>	<b>MUMBAI</b>
<b>AHMEDABAD</b>	<b>HYDERABAD</b>
<b>AHMEDABAD</b>	<b>DELHI</b>
<b>AIZAWL</b>	<b>KOLKATA</b>
<b>AIZAWL</b>	<b>GUWAHATI</b>
<b>AMRITSAR</b>	<b>DELHI</b>
<b>BANGALORE</b>	<b>PUNE</b>
<b>BANGALORE</b>	<b>HYDERABAD</b>
<b>BANGALORE</b>	<b>CHENNAI</b>
<b>BANGALORE</b>	<b>COCHIN</b>
<b>BANGALORE</b>	<b>MUMBAI</b>
<b>BANGALORE</b>	<b>GOA</b>
<b>BARODA</b>	<b>MUMBAI</b>
<b>CALICUT</b>	<b>COCHIN</b>
<b>CALICUT</b>	<b>MUMBAI</b>

CALICUT	GOA
CALICUT	CHENNAI
CALICUT	TRICHY
CHANDIGARH	DELHI
CHENNAI	BANGALORE
CHENNAI	HYDERABAD
CHENNAI	TRIVANDRUM
CHENNAI	COCHIN
CHENNAI	COIMBATORE
CHENNAI	MADURAI
CHENNAI	TRICHY
CHENNAI	CALICUT
CHENNAI	GOA
CHENNAI	VIZAG
CHENNAI	MUMBAI
COCHIN	CHENNAI
COCHIN	CALICUT
COCHIN	COIMBATORE
COCHIN	GOA
COCHIN	MUMBAI
COCHIN	TRIVANDRUM
COIMBATORE	COCHIN
COIMBATORE	CHENNAI
DELHI	CHANDIGARH
DELHI	JAIPUR
DELHI	PATNA
DELHI	LUCKNOW
DELHI	AMRITSAR
DELHI	AHMEDABAD
DIBRUGARH	KOLKATA
DIMAPUR	KOLKATA
GAYA	KOLKATA
GOA	BANGALORE
GOA	CHENNAI
GOA	COCHIN
GOA	CALICUT
GOA	MUMBAI
GUWAHATI	AIZWAL
GUWAHATI	KOLKATA
HYDERABAD	BANGALORE
HYDERABAD	NAGPUR
HYDERABAD	AHMEDABAD
HYDERABAD	PUNE
HYDERABAD	CHENNAI
HYDERABAD	TIRUPATI
HYDERABAD	MUMBAI
IMPHAL	KOLKATA
JAIPUR	DELHI

JAMNAGAR	MUMBAI
KOLKATA	GUWAHATI
KOLKATA	SHILLONG
KOLKATA	AGARTALA
KOLKATA	IMPHAL
KOLKATA	TEZPUR
KOLKATA	AIZWAL
KOLKATA	DIMAPUR
KOLKATA	DIBRUGARH
KOLKATA	GAYA
KOLKATA	SILCHAR
LUCKNOW	DELHI
MADURAI	CHENNAI
MANGALORE	MUMBAI
MUMBAI	AHMEDABAD
MUMBAI	BANGALORE
MUMBAI	HYDERABAD
MUMBAI	JAMNAGAR
MUMBAI	NAGPUR
MUMBAI	PUNE
MUMBAI	MANGALORE
MUMBAI	GOA
MUMBAI	CALICUT
MUMBAI	COCHIN
MUMBAI	BARODA
MUMBAI	CHENNAI
NAGPUR	HYDERABAD
NAGPUR	MUMBAI
PATNA	DELHI
PUNE	MUMBAI
PUNE	HYDERABAD
PUNE	BANGALORE
SHILLONG	KOLKATA
SILCHAR	KOLKATA
TEZPUR	KOLKATA
TIRUPATI	HYDERABAD
TRICHY	TRIVANDRUM
TRICHY	CHENNAI
TRICHY	CALICUT
TRIVANDRUM	BANGALORE
TRIVANDRUM	CHENNAI
VIZAG	CHENNAI